Litchfield County Dispatch
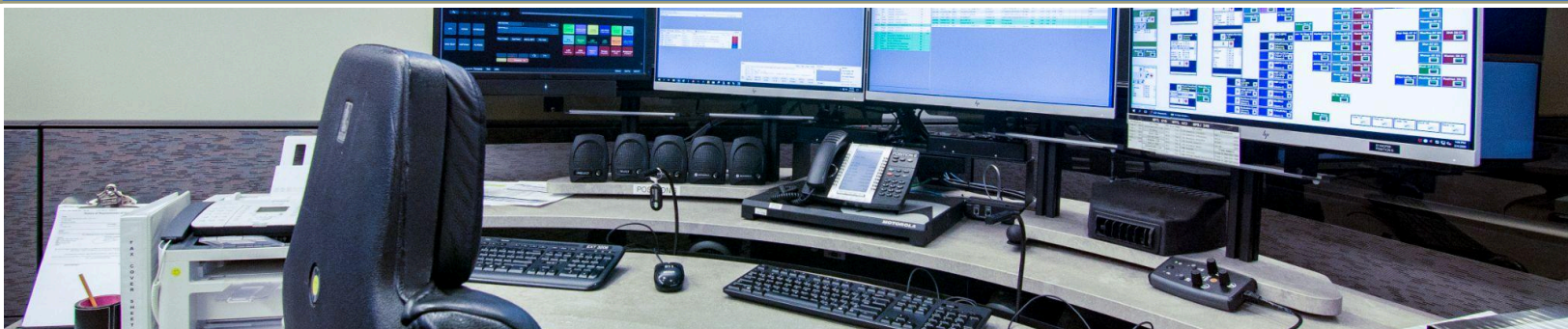# Fire & EMS Newsletter

LCD Committees

Technology

Is responsible for researching different types of technology and recommending changes to benefit both Litchfield County Dispatch and the services we dispatch for.

Protocol

Is responsible for reviewing proposals for change and recommending how the dispatchers and field responders should use the systems.

Welcome!

This newsletter serves to update LCD service members on tech improvements, changes in radio protocols, upcoming timelines, and staff recognition. It aims to keep members informed and engaged, providing essential information in a concise and accessible format.

On the horizon

With the new year upon us, significant changes are slated for LCD in 2024. As the call volume and services we cover continue to increase, it is crucial that LCD utilize all available technology to provide timely and accurate dispatches, ensure police officer safety, and record events as per Fire and EMS standards.

The Technology and Protocol Committees have worked tirelessly to recommend significant changes and improvements.

This edition will highlight some of those activities, including;

➢ Digital Voice Dispatching

➢ Redefined Radio Channels

➢ FireTek - A new app for Fire & EMS responders

Navigating the Path Moving Forward

Over the next year, as these committees finalize the details, we will be hosting occasional Q&A sessions at several centralized sites. These sessions will be held to share more information on the changes and receive feedback. We are considering hosting the sessions at locations such as the Litchfield County Fire School, Torrington Fire Headquarters, and firehouses in the southern and western parts of the county.
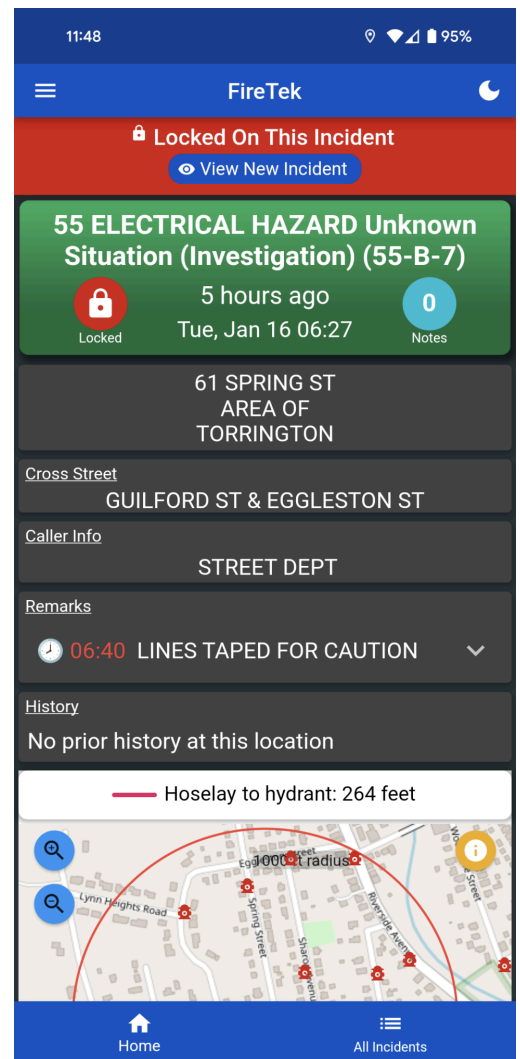
Sneak Peek: Unveiling the Top Upcoming Changes!

➢ Dispatch Channel - LCD transmit only

➢ Response channel for Fire & EMS responders

➢ Digitized Voice Dispatch

➢ Elimination of the preannouncement

➢ Repeaterized Command and Response channels

➢ Updated Talk Group definitions

➢ 14 New TAC channels (800 mHz radios)

➢ Common zones/ banks in all radios

➢ New programming requirements (i.e., timeout timers, unit IDs, emergency button usage)

The future of LCD Communications with FireTek

FireTek is the application currently being developed for mobile devices such as phones or tablets. This app will notify responders of any active incidents and enable them to respond to the station or the scene directly from the app. The app will communicate with LCD's Computer-Aided Dispatch (CAD) system, and the responder's status will automatically update in the CAD without the need to transmit on the radio.

The application includes features such as mapping capabilities, driving directions, locations of hydrants, CAD notes, and much more!

If you have any questions, thoughts, or concerns, email
communicationscommittee@lcd911.com